

Care Solace Report

Mr. Jason Kurtenbach

Executive Director of Curriculum & Instruction

Presentation to the SMUSD

BOE 6/23/2020

Care Solace

- **An online resource with a live 24/7 concierge line meant to assist individuals in finding local mental health related programs and services.**
- Individuals answer ten basic questions in order to receive an extensive list of referrals to applicable care providers.
- Care Solace takes into account all types of private insurance including Medi-Cal, Medicaid, and Medicare and those that have no insurance.
- The system also filters by age, gender, zip code and special request.

Care Solace Updated Use Statistics - April

Mental Health KPI Update

Total Usage

211

Cumulative: 211

Warm Handoffs

2

Cumulative: 2

Total Care Link Clicks

53

Cumulative: 53

Concierge Effort

130

Cumulative: 130

Appointments Into Care

35

Cumulative: 35

Searches By Substance Use Disorders

Alcohol

2

Marijuana

2

Hallucinogens

0

Inhalants

0

Stimulants

0

Opioid

0

Sedatives

0

Searches By Mental Health

Bipolar

3

Depression

24

Anxiety

29

Suicidal Ideation

5

Trauma & Stress Disorders

10

Obsessive Compulsive Disorders

4

Feeding & Eating Disorders

2

Neurological Disorders

1

Disruptive, Impulse Control Disorders

4

ADHD

4

Schizophrenia

0

Marital / Family Counseling

2

Care Solace Updated Use Statistics - April

Gender



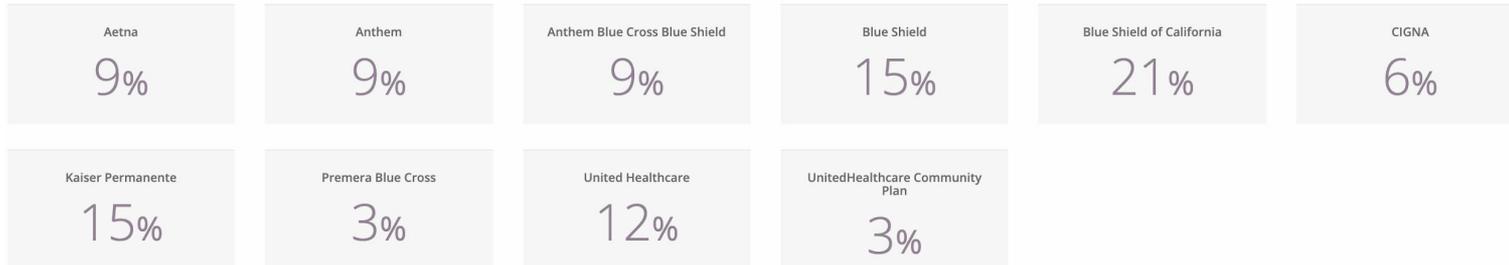
Age



Ethnicities



Insurance Companies



Care Solace Updated Use Statistics - May

Mental Health KPI Update



Searches By Substance Use Disorders



Searches By Mental Health

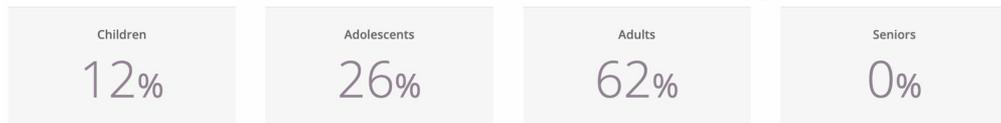


Care Solace Updated Use Statistics - May

Gender



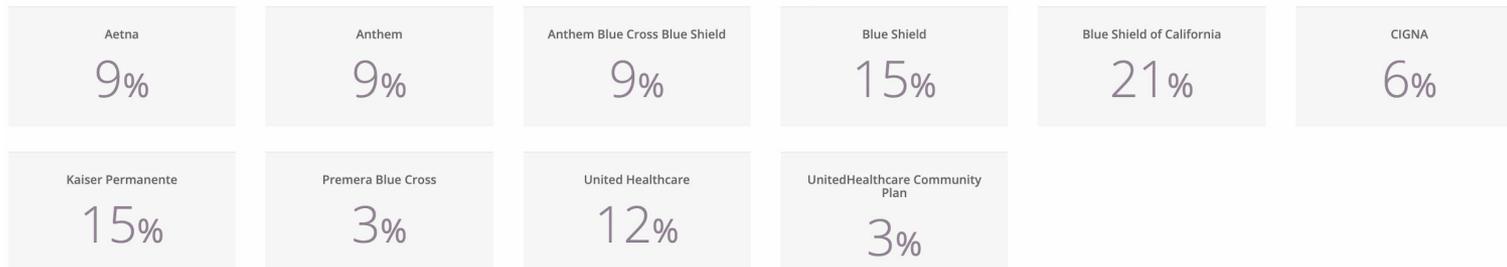
Age



Ethnicities



Insurance Companies



Use, Share, Encourage

- Care Solace is available for use by San Marino students, staff, and families at no cost.
- Care Solace does not require a user's name, address, phone number, or date of birth.
- All of the information that is entered in on their platform is completely confidential and stored securely.
- If you are interested in seeking counseling-related services visit

www.caresolace.com/smusdfamilies